

## 9 “Tier 1 Community Feedback”

COMPASS held two open houses and gathered feedback through an online public survey in fall 2024 that received over 300 responses.

Feedback highlights included strong consensus on the need for improved high-capacity transit solutions to address rapid population growth and traffic congestion in the region.

Most survey respondents agreed or mostly agreed (an average of 94%) with the purpose and need, goals and objectives, and route proposals.

Respondents ranked the five goals in order of importance. The results are:

1. Provide more ways to travel
2. Connect to places with more people and places people want to go
3. Provide more transit, bike, and walking/rolling routes to more destinations
4. Make sure transit arrives and departs as scheduled and
5. Ensure that projects are compatible with various funding programs or other relevant opportunities.

Key takeaways from open-ended comments include:

- Ensure that transit options are accessible and affordable for all residents, particularly those who cannot drive and lower-income communities.
- Highlight the environmental benefits of transit solutions, and the potential risks of inaction, to build motivation and support.
- Use existing train tracks and depots to minimize costs and maximize efficiency.
- Maintain and improve existing transit routes that provide essential connections to people and destinations including Chinden, Ustick, Overland, and Victory.
- Connect to key destination routes, such as the Boise Airport, Boise State University, Micron Campus, parks/recreation, healthcare, and government offices.
- Concerns about securing adequate funding from state and federal sources.
- Provide pedestrian and bike connectivity to ensure an accessible transportation network.
- Transit solutions are urgently needed to alleviate worsening traffic congestion, particularly on major routes such as I-84 and Eagle Road.