

# **Leadership in Government, Canyon County**

## **City of Nampa**

### **Public Works Department Streets Division / Superintendent Don Barr**

With a strong emphasis on customer service, safety, and innovation, the City of Nampa's Streets Division has continued to go above and beyond expectations to provide efficient and sustainable development of public infrastructure for Nampa's future. Streets Division Superintendent Don Barr has developed a collaborative culture where staff are encouraged to research and implement innovative strategies that help reduce costs, improve level of service, and provide optimal safety.

In 2019, the Streets Division sought out training to further refine its already successful chip seal program. The team prioritized customer service and adjusted rock and oil application rates, leading to reductions in sweeping time, minimal damage to vehicles, and improved citizen satisfaction. The 2019 chip seal season marked only the second time in the City of Nampa's history where the Clerk's Office did not receive any rock chip claims.

The Streets Division also implemented a salt brine system to enhance the snow maintenance level of service. The brine application improved safety, enhanced road aesthetics, and substantially reduced sweeping time.

Between the chip seal and brine system improvements, the Streets Division has saved the City of Nampa nearly \$140,000 per year in operational costs.